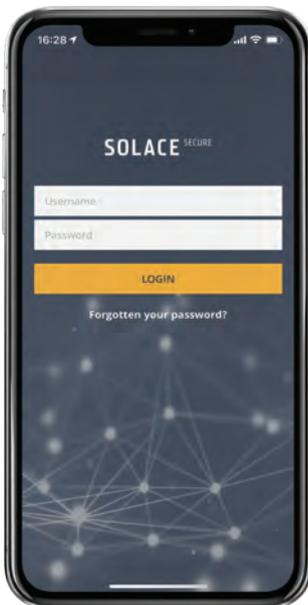


Aviva Travel Assistance Services

Powered by

SOLACE GLOBAL

If you are insured under your employer's Business Travel policy, you have access to the Solace Secure desktop and app technology. This helps you prepare for a journey, offers real time global travel alerts and provides vital 24/7 medical and security assistance via an instant call button



How to register for Solace Secure

1. To get your log in details you must register via <https://solacesecure.com/aviva> or by scanning the QR code.
2. To register we will need your full name, email address, company name and the Aviva Business Travel policy number.
3. Once registered you will receive a welcome email from support@solaceglobal.com with your username and a link to set your password
4. You can then download the free App onto your mobile device simply by searching for 'Solace Secure' in the Apple App or Google Play store.



You can view the terms and conditions and privacy policies within the app before you sign up.

Here are the benefits you can look forward to:

- **Medical and Security Assistance** – 24/7 emergency assistance, press the call button to reach the team who will be able to get you the support you need.
- **Alerts** – Receive global real-time alerts before and during a trip, categorised by risk type, level and location. Set up lock screen notifications or email alerts straight to your inbox for destinations of interest.
- **Country Reports** – Access detailed country reports to prepare for the country you are travelling to including general security related advice, country overview and health overview including Covid 19 intelligence.
- **Risk maps** – Detailed interactive map that shows country risk ratings and intelligence alerts in relation to your location.
- **A desktop version** is also available to use with all the same features.

